

WOW!
That Felt
GREAT!

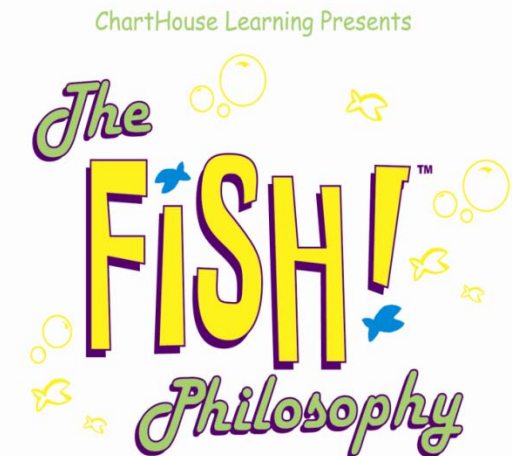




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The Fish Philosophy

- Enables people to care about each other
- Energy & Morale
- Attitude & Accountability
- Creativity & Innovation
- Integrity & Trust



ChartHouse Learning Presents

Catch the
Energy.

FISH!

Release the
Potential.

PLAY



**MAKE THEIR
DAY**

BE THERE

**CHOOSE YOUR
ATTITUDE**

Play

Have fun at work

More creative

Pleases customers & team members

Boring tasks seem easier to do

Time passes more quickly

Work becomes a reward and not
just a way to rewards

Be present!/Be There!

The past is history

The future is a mystery

Today is a gift

That is why we call it the

present

Be present!/Be There!

- Be fully engaged in your work
- Take time to “smell the roses”
- Make the most of each day
- Let life have meaning for you
- Support your colleagues with a kind word, gesture, deed or shoulder to lean on

Be There

**Describe the qualities
of a great listener**

Be There

Focus on the moment

Focus on the person

Listen carefully

Hear

Pay attention

How can you
BE THERE
for your friends/
co-workers?

Make Their Day

- Good for business
- Provides self satisfaction
- Change focus from
problems to making a difference
- It is healthy, feels good
- Unleashes energy

**Tell the person
next to you
about a time
when someone
made your day.**

Make Their Day

**Give a "pat on the back"
to someone here today**

WOW!
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**Choose Your
Attitude
It's a simple
choice.
Be positive**

Brain Drain

What can you do in the next 3 weeks to bring fun, joy, celebration, reward, and recognition to the people you know?

As you enter
this place of work
please

Choose
to make today
a great day.

**Your colleagues,
customers,
team members,
and you yourself
will be thankful.**

Find ways to

Play

We can be serious
about our work
without being serious
about ourselves.

Stay focused

in order to

BE THERE

when your

customers and

team members

most need you.

And should you feel
your energy
lapsing, try this
sure-fire remedy:
Find someone who
needs a helping hand,
a word of support,
or a good ear-and

Make Their
Day!

